**Tips for Bidding**

**Tips for live bidding?**

Before the auction:

1. Watch a live auction to see how they work first.

2. Contact the auctioneer if you have any specific questions about the lot items or delivery charges etc.

3. Carefully read the terms and conditions and important information for the auction when you complete your auction registration.

During a live auction:

1. Bid early and bid often.

2. Don’t wait till the last second to bid. Auctions can be fast-paced environments and the hammer may go down before your bid arrives.

3. Don’t rely on hearing or seeing the auctioneer. Bid using the bid amounts on your screen to follow the auction

**Tips for bidding at a timed auction?**

You can bid at any point during our timed auctions’ bidding windows – just look for the start and end time on each auction’s webpage.

You just need to tell us the most you’re willing to pay, using our set bidding increments and we do the rest.

Tell us your ‘max bid’, and we bid intelligently for you, only bidding enough for you to meet the reserve or stay in the lead.

You’ll see your ‘current bid’ when you log in and view the lot (often it will be less than your ‘maximum bid’).

If someone bids higher than your ‘max bid’, we’ll let you know so you can decide whether to bid more.

When the timed auction ends, the person with the highest bid wins the lot (as long as the reserve’s met).

To make sure our auctions are always fair and free of ‘sniping’, if a bid’s placed in the last two minutes of the auction, we extend the auction by ten minutes.

**Devices**

We always recommend updating your operating system to the latest version. Keeping up to date with regular updates means that our software will run well on your device.

We generally recommend Google Chrome as the most efficient browser to run our site.